

TSWRD&PGC(W) MAHENDRAHILLS

GRIEVANCE REDRESSAL POLICY




The purpose of the Grievance Redressal Cell is to resolve complaints from students. Students can file written grievances with the principal.

Objectives

- to address and fairly, impartially resolve the various issues that the stakeholders face.
- to cultivate in the personnel and students a sense of responsibility and compassion.
- to discreetly settle all of the complaints that have been made.
- to make sure that teachers and students have positive interpersonal relationships.
- to ensure that the stakeholders are not denied access to any amenities or necessities.

Methods of Implementation

- A **Suggestion Box** is installed at the college office where students can leave their complaints and suggestions with or without disclosing who they are.
- **Share Your Story** is an initiative to bring the voices of the students directly to the House Parents in a stress-free setting. It consists of an interactive session one on one session with House Parent to discuss academic and personal issues if any without any fear.
- The staff or students whose names appear in the grievances will be contacted to provide an explanation.
- If the complaint has merit, the committee will propose suitable actions for resolving the issues within three days of receiving the complaint.
- Throughout the redressal procedure and beyond, the victim's or grievance's strict secrecy is maintained.


Principal
T.S.W.R.C.
Degree College (Women)
Mahendra Hills, Hyderabad-500060

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Policies

1. Strong ethics and morals are fundamental to the institution's vision and mission.
2. A robust redressal process for student issues is ensured by both the college and management.
3. To address any administrative or academic grievances, a three-tier grievance procedure has been established by government order.
4. All students are subject to the college's code of conduct.
5. The state and federal governments periodically establish rules against sexual harassment, ragging, and other offenses, which our institution scrupulously abides with.
6. We have a zero tolerance policy for any sort of ragging or sexual harassment.
7. Violations on social media platforms shall incur harsh penalties.

Grievance Redressal Cell Committee constitution is as follows:

- a. The Principal of the college- **Chairperson**
- b. Senior Faculty member nominated by the Principal of the College- **Convenor**
- c. Faculty members nominated by the Principal of the College- **Committee Members.**
- d. One Student representative nominated by the Principal of the College- **Student Member.**


Principal
T.S.W.R.S.
Degree College (Women)
Mahendra Hills, Hyderabad-500030

GRIEVANCE CELL
REGISTER 2018 to 2019

Certificate

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REGISTER**

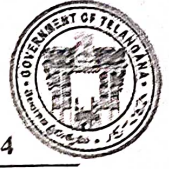
for the academic year 2018 to 2019



OFFICE OF THE PRINCIPAL
TELANGANA SOCIAL WELFARE RESIDENTIAL DEGREE
COLLEGE FOR WOMEN, MAHENDRAHILLS

E-mail: prl-rdc-mhls-swrs@telangana.gov.in

MobileNo:9121004524



Dt: 18.01.19

GRIEVANCE REDRESSAL COMMITTEE

The following members are appointed to look after the daily issues or problems related to facilities in the College, Mess/ Academic faced by the students or faculty on a regular basis:

1. Dr.G.Nirupa, Principal
2. G.N Rajini, Librarian *G.N. Rajini*
3. Maheshwari, Physical Director - *Maheshwari*
4. M.Vijayalaxmi, DL Botany

Nirupa
Principal,
Principal
TSWRDC (W), Mahendrahills
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Mahendra Hills, Hyderabad

GRIEVANCE CELL
REGISTER 2019 to 2020

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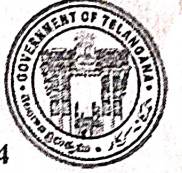
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E-mail: prl-rdc-mhls-swrs@telangana.gov.in

Mobile No: 9121004524



Dt: 25.07.2019

GRIEVANCE REDRESSAL COMMITTEE

The following members are appointed to look after the daily issues or problems related to facilities in the College, Mess/ Academic faced by the students or faculty on a regular basis:

1. B.Sirisha, DL Biochemistry *[Signature]*
2. K.Sandhya, GF Chemistry *[Signature]*
3. D.Swetha, GF Telugu - *Shwetha.D*
4. G.Vishala, GF English - *Vishala.G*

Principal,
[Signature]
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**GRIEVANCE CELL
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MobileNo:9121004524

Dt: 18.01.21

GRIEVANCE REDRESSAL COMMITTEE

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1. B. Sirisha, DL Biochemistry 
2. K. Sandhya, GF Chemistry 
3. G. Vishala, GF English - Vishala.G 
4. P Aparna, GF Chemistry 


Principal
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**GRIEVANCE CELL
REGISTER 2021 to 2022**

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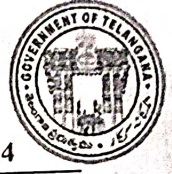
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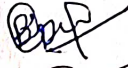
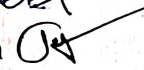


MobileNo: 9121004524



Dt: 12.11.21

GRIEVANCE REDRESSAL COMMITTEE

The following members are appointed to look after the daily issues or problems related to facilities in the College, Mess/ Academic faced by the students or faculty on a regular basis:

1. B Pratyusha, DL Zoology 
2. M Jyothirmayi, DL nutrition 
3. P Aparna, GF Chemistry 
4. Dr A Srivani, GF Chemistry 

Principal,
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


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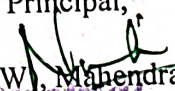
Dt: 19.03.2021

GRIEVANCE REDRESSAL COMMITTEE

The following members are appointed to look after the daily issues or problems related to facilities in the College, Mess/ Academic faced by the students or faculty on a regular basis:

1. B.Sirisha, DL Biochemistry 
2. K.Sandhya, GF Chemistry 
3. G.Vishala, GF English - Vishala.G 

Principal,


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GRIEVANCE CELL
REGISTER 2022 to 2023

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08.08.22

GRIEVANCE REDRESSAL COMMITTEE

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1. B Pratyusha, DL Zoology
2. M Jyothirmayi, DL Nutrition

Principal,

TSWRDC(W), Mahendrahills
Principal
T.S. W. Res.
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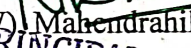
09.08.23

GRIEVANCE REDRESSAL COMMITTEE

The following members are appointed to look after the daily issues or problems related to facilities in the College, Mess/ Academic faced by the students or faculty on a regular basis:

1. Dr Sumathi, DL Microbiology
2. Dr V Jyothi, DL English 
3. P Aparna, GF Chemistry 
4. Rubina, GF Chemistry 
5. Dr Ch Swarupa Rani 

Principal,


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